

CASE STUDY: DELIVERING GDPR COMPLIANCE

INDUSTRY: HEALTHCARE



Chris Gould | Director, Head of Consulting

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Secgate supported a large healthcare organisation on their journey to achieving GDPR compliance. Given the nature of the business, the organisation collects and processes a large amount of personal data from UK citizens, spread across 100s of locations across the UK, which creates a huge challenge in terms of central data visibility and management. Struggling to understand their obligations as a care provider and as a business operating within Europe to adhere to the GDPR, the organisation needed support in all aspects data privacy.

Secgate's core belief is that compliance is a by-product of doing the right thing for customers and stakeholders as well as having robust security programs in place. Before proposing a solution, Secgate spent time listening to understand the organisation's values and priorities, what they have achieved so far with their data privacy activities and what they have been struggling with. This gave essential context that allowed us to develop a programme that helped them achieve their specific business goals related to data privacy. Once we had understood where the organisation needed to get to, we developed a comprehensive approach which covered all areas of the GDPR, but focussed on the areas that mattered most to this organisation.

This organisation were particularly worried about the broad spread of information; employees at various locations were collecting data on a daily basis and had little awareness about their privacy obligations. To help with this concern, we designed a simple processes that all employees can follow when collecting personal data, and developed training in using these simple resources. Across our solution, we aimed to give our client a lasting ability to perform their responsibilities in upholding their consumers' privacy rights, improving their position to comply with the current regulation as well as any future privacy regulations.

As a result of our engagement, the organisation now has confidence that they can demonstrate to their consumers as well as the regulator that they are doing all they can to uphold their consumers' privacy rights. They can demonstrate where and how they collect and process personal data, and the justifications for doing so and that they have appropriate controls in place to protect this data. The organisation has an understanding of what 'legitimate data usage' means, and confidence that they can identify and deal with any illegitimate usage.

For further information, please contact:

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ABOUT SECGATE

Secgate was founded in 2015 in London, UK, as a cyber security innovation group combining technology and services to prepare for, overcome, and further prevent, the world's most complex cyber problems. Secgate is a dynamic and diverse company with a passion for security.